FACILITATING GROUP DECISIONS

Course Focus

Though certain decisions are best made by a single individual who possesses authority or expertise, there are many instances in which a group decision is the best option. As a manager, you know that facilitating a group decision can be challenging. This course provides the tools you need to enable timely, effective group decisions and improve your team’s performance.

Who Should Take this Course?

This course is important for professionals who lead or manage teams, or aspire to, and seek to enhance team decision making to improve overall productivity.

Course Benefits

After completing this course, participants will be able to:

- Apply the techniques of team decision making
- Facilitate the effective participation of team members in problem-solving discussions
- Apply the principles of team problem solving

Course Topics

In this course, you are introduced to a variety of group decision-making techniques. You learn to use decision processes to find solutions and ultimately determine outcomes. You find out how to foster a sense of involvement in the decision-making process and why that is valuable. Through this course, you find out why the benefits of group decisions more than compensate for the time and effort involved.

Pricing & Registration

The online course price is US$769. Register online at:

hotelschool.cornell.edu/execonline
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Course Format

Our online courses take a problem-based approach to learning, and we build each course around realistic case studies and scenarios. All courses are self-paced, and are managed by an online facilitator who leads the online discussions and is available to answer any questions about the course content. You will have a 2-week instructional period at the beginning of the course within which you will complete the required elements of the course. You will have access to the course content for one additional week following the instructional period.

Number of Hours to Complete Course: 6

This course is part of an online certificate:

- Certificate in Leading Customer-Focused Teams
- Master Certificate in Hospitality Management
- Master Certificate in Foodservice Management

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